## What to Ask



## A Home Care Agency



## **HOW SOON CAN YOU PLACE A CAREGIVER?**

We can place a Caregiver as soon as you need one. All we need to do is assess your situation, get an understanding of your needs, and then match you up with a Caregiver who can be there for you on day one.

For those times when unexpected situations present themselves, we have our Rapid Care Response system for quick service.



## ARE YOUR CAREGIVERS INSURED?

All Home Helpers Home Care Caregivers are insured and required to undergo a thorough background check.

They are also properly screened to ensure your loved one and their homes are fully protected.



DOES YOUR IN-HOME
CARE AGENCY CONDUCT
BACKGROUND CHECKS ON
YOUR EMPLOYEES?

Yes, each of our Caregivers must pass an extensive background check to work for our company.



WHAT KIND OF TRAINING AND CONTINUING EDUCATION DOES THIS IN-HOME CARE AGENCY PROVIDE TO YOUR CAREGIVERS?

We offer our Home Helpers University, which not only provides ongoing training through courses and webinars, but offers our Caregivers the opportunity to earn certifications of Specialist, Expert, and Master, each of which differentiates the skill sets of each of our staff.